UNITED STATES DISTRICT COURT EASTERN DISTRICT OF MICHIGAN

LELAND FOSTER,)
Plaintiff,) Case No. 2:23-cv-10494
v.)
Abvi of Birch Run Inc. , a Michigan corporation for profit,) Judge:)
And)))
C.F. Holding Company, a Michigan corporation for profit,)

Defendants.

COMPLAINT FOR DAMAGES AND EQUITABLE RELIEF

Plaintiff, Leland Foster, individually, by and through the undersigned counsel, Owen B. Dunn, Jr., Counsel for Plaintiff, hereby files this Complaint against Defendants Abvi of Birch Run Inc., a Michigan corporation for profit and C.F. Holding Company, a Michigan Corporation for profit, for injunctive relief, damages, attorneys' fees, litigation expenses, and costs pursuant to the Americans with Disabilities Act, 42 U.S.C. § 12181 *et seq.* ("ADA"), alleging as follows:

JURISDICTION AND VENUE

- 1. This action is brought by the Plaintiff, Leland Foster, individually, and on behalf of individuals similarly situated, pursuant to the enforcement provision of the American with Disabilities Act of 1990 (the "ADA"), 42 U.S.C. § 12188(a), against the Defendants as delineated herein.
- 2. The Court has jurisdiction pursuant to the following statutes: 28 U.S.C. § 1331, which governs actions that arise from the Defendants' violations of Title III of the ADA, 42

- U.S.C. § 12181, *et seq.*; 28 U.S.C. § 1331, which gives the District Courts original jurisdiction over civil actions arising under the Constitution, laws, or treaties of the United States; 28 U.S.C. § 1343(3) and (4), which gives District Courts jurisdiction over actions to secure civil rights extended by the United States government; and 28 U.S.C. § 1367, as Count II utilizes the same core of operative facts as Count I, and is therefore subject to supplemental jurisdiction.
- 3. Venue is proper in the Eastern District of Michigan as venue lies in the judicial district of the property *situs*. The Defendants' property and operations complained of by Plaintiff are located in this judicial district, where the business of public accommodation is conducted, including the acts complained of herein.

PARTIES

- 4. Plaintiff, LELAND FOSTER ("Plaintiff") is an Ohio resident, is *sui juris*, and qualifies as an individual with disability as defined by the ADA, 42 U.S.C. § 12102(2), 28 C.F.R. 36.104.
- 5. Defendants Abvi of Birch Run Inc. and C.F. Holding Company upon information and belief, operates and owns the Americas Best Value Inn Birch Run located at 9235 Birch Run Rd, Birch Run, MI 48415 in Saginaw County. Plaintiff has patronized Defendant's hotel as an overnight guest on no fewer than two separate occasions previously as a place of public accommodation.
- 6. Upon information and belief, the facilities owned by Abvi of Birch Run Inc. and C.F. Holding Company are non-compliant with the remedial provisions of the ADA. As Defendant owns, leases, leases to, or operates a place of public accommodation as defined by the ADA and the regulations implementing the ADA, 28 CFR 36.201(a) and

- 36.104, Defendants are responsible for complying with the obligations of the ADA. Defendants' facilities as a hotel and place of public accommodation fail to comply with the ADA and its regulations, as also described further herein.
- 7. Plaintiff is an individual diagnosed with cerebral palsy and permanently uses a wheelchair for mobility. Plaintiff also has difficulty grasping with his hands also as a result of his disability. As such, he is substantially limited in performing one or more major life activities, including but not limited to, standing and walking, as defined by the ADA and its regulations thereto.
- 8. Plaintiff is an avid adaptive sports enthusiast and participates regularly with the active local adaptive sports community, including hand cycle events and tennis in Southeast Michigan. Leland Foster travels to participate in adaptive sporting events and has many friends in the area whom he socializes with regularly, and frequents many establishments in the Saginaw County region. He also shops and dines in the Birch Run and Frankenmuth shopping and recreation areas on a several time a year basis.
- 9. Plaintiff has been a customer and stayed as an overnight guest at the property that forms the basis of this lawsuit. Most recently on May 24-25, 2022, and previously on February 1, 2017, Plaintiff was a transient lodging patron at the property that forms the basis of this lawsuit as an overnight hotel guest and plans to return to the property to avail himself of the goods and services offered to the public at the property. During the Plaintiff's stay, he encountered architectural barriers at the subject property that violate the ADA and its regulations. The barriers to access at the property have endangered Plaintiff's safety.
- 10. Completely independent of the personal desire to have access to this place of public accommodation free of illegal barriers to access, Plaintiff also acts as a "tester" for the

purpose of discovering, encountering, and engaging discrimination against the disabled in public accommodations. When acting as a "tester," Plaintiff employs a routine practice. Plaintiff personally visits the public accommodation; engages all of the barriers to access, or at least all of those that Plaintiff is able to access; and tests all of those barriers to access to determine whether and the extent to which they are illegal barriers to access; proceeds with legal action to enjoin such discrimination; and subsequently returns to the premises to verify its compliance or non-compliance with the ADA and to otherwise use the public accommodation as members of the able-bodied community are able to do. Independent of other visits, Plaintiff also intends to visit the premises annually to verify its compliance or non-compliance with the ADA, and its maintenance of the accessible features of the premises. In this instance, Plaintiff, in Plaintiff's individual capacity and as a "tester," visited the Facility, encountered barriers to access at the Facility, and engaged and tested those barriers, suffered legal harm and legal injury, and will continue to suffer such harm and injury as a result of the illegal barriers to access and the ADA violations set forth herein.

11. Plaintiff has a realistic, credible, existing and continuing threat of discrimination from the Defendant's non-compliance with the ADA with respect to this property as described but not necessarily limited to the allegations contained in this complaint. Plaintiff has reasonable grounds to believe that he will continue to be subjected to discrimination in violation of the ADA by the Defendants. Plaintiff desires to visit the Defendant's place of business again on future occasions, not only to avail himself of the goods and services available at the property but to assure himself that this property is in compliance with the ADA so that he and others similarly situated will have full and equal enjoyment of the

- hotel and its amenities without fear of discrimination.
- 12. The Defendant has discriminated against the individual Plaintiff by denying him access to the full and equal enjoyment of the goods, services, facilities, privileges, advantages and/or accommodations of the buildings, as prohibited by 42 U.S.C. § 12182 *et seq*.
- 13. The Defendant has discriminated and is continuing to discriminate, against the Plaintiff in violation of the ADA by failing to, *inter alia*, have accessible facilities by January 26, 1992 (or January 26, 1993, if Defendant has 10 or fewer employees and gross receipts of \$500,000 or less).
- 14. A preliminary inspection of the **Americas Best Value Inn Birch Run**, including its facilities, has shown that many violations of the ADA exist. These violations include, but are not limited to:

Accessible Routes and Parking

- A. Access aisles do not lead to an accessible route due to the presence of curbs and dangerous and non-compliant ramps, in violation of the ADA whose remedy is readily achievable.
- B. The ramp to building rooms 140-160 has an excess slope, is missing handrails, has cracks, thresholds and changes in level, in violation of the ADA whose remedy is readily achievable.
- C. There is no accessible route from the designated accessible parking to the entrance due to a lack of compliant curb cuts and any curb cuts or ramps in most instances, in violation of the ADA whose remedy is readily achievable.
- D. There are cracks and changes in level along the accessible route from the designated accessible parking spaces to the entrances, in violation of the ADA whose remedy is readily achievable.
- E. Some designated accessible parking spaces lack required signage, in violation of the ADA whose remedy is readily achievable.
- F. Some designated accessible parking spaces lack a required adjacent access aisle, in violation of the ADA whose remedy is readily achievable.

G. The designated accessible parking surfaces have not been maintained as evidenced by faded paint and cracks and changes in level, in violation of the ADA whose remedy is readily achievable.

Mobility Accessible Room 104

- H. The guestroom lacks required maneuvering clearance around the bed, in violation of the ADA whose remedy is readily achievable.
- I. The faucet controls in the tub shower are not located between the centerline and the edge of the tub, in violation of the ADA whose remedy is readily achievable.
- J. There is no handheld shower sprayer on a hose with non-positive shutoff, in violation of the ADA whose remedy is readily achievable.
- K. Grab bars in the tub unit are missing and non-compliant, in violation of the ADA whose remedy is readily achievable.
- L. There is no removable or fixed shower/bathtub seat, in violation of the ADA whose remedy is readily achievable.
- M. The flush control on the water closet is not located on the open side of the unit, in violation of the ADA whose remedy is readily achievable.
- N. The rear grab bar around the water closet does not meet the required length, in violation of the ADA whose remedy is readily achievable.
- O. The lavatory lacks required knee and toe clearance, in violation of the ADA whose remedy is readily achievable.
- P. There are amenities in the guestroom, including the closet hangers, located in excess of allowable reach range, in violation of the ADA whose remedy is readily achievable.
- Q. The door lock requires tight grasping or twisting to operate, in violation of the ADA whose remedy is readily achievable.
- R. Upon information and belief there exist additional itemized barriers to handicap access in this guestroom in violation of the ADA implementing regulations which will be identified during discovery.

Guest Rooms:

S. The hotel's designated accessible guestrooms are not disbursed among the various classes of guestrooms, whereas the property offers a 1 Queen, 2 Queen, and various King and 2 Queen suites with kitchens. Each offers varying square footage and

amenities. However, guests who require accessible accommodations are restricted to fewer room classes and guestroom amenities, which upon information and belief mobility accessible guest lodging includes strictly one queen in the lower priced guest room class and two queen in the higher priced kitchenette suite, whereas able-bodied patrons and guests have access to reserve and stay at the full range of room classes. This is in violation of the ADA and its remedy is readily achievable.

- T. Upon information and belief the Americas Best Value Inn Birch Run has a legally insufficient total number of hotel guestrooms fitted with mobility accessible features. Whereas, for a property with 109 guestrooms such as this one, there must be a minimum of 5 mobility accessible guestrooms without a roll-in shower and a minimum of 2 of mobility accessible guestrooms with a roll-in shower, totaling 7 designated mobility accessible guestrooms.
- U. Upon information and belief, as well as of review of published photos by hotel management, Leland Foster believes substantially similar barriers to handicap access for the mobility impaired exist in all guestrooms that are designated as mobility accessible guestrooms throughout the hotel (not just room 104).
- V. Upon information and belief, this hotel does not have a mobility accessible guestroom fitted with a roll-in shower, in violation of the ADA whose remedy is readily achievable.
- W. The accessible suite with kitchen does not have compliant accessible features in the kitchenette or guest bathroom, in violation of the ADA whose remedy is readily achievable.

Access to Goods and Services:

- X. The transaction counter in the lobby exceeds the required height allowance without any lowered section, in violation of the ADA whose remedy is readily achievable.
- Y. There are items in the breakfast area located above allowable reach range, in violation of the ADA whose remedy is readily achievable.
- Z. There are not at least 5% of accessible dining surfaces in the lobby breakfast area, in violation of the ADA whose remedy is readily achievable.
- AA. There is not an accessible means of entry into the hotel whirlpool, whereas one is required, in violation of the ADA whose remedy is readily achievable.

Policies and Procedures

BB. The Defendant lacks or has inadequate defined policies and procedures for the assistance of disabled patrons, in violation of the ADA whose remedy is readily achievable.

- CC. The Defendant's inadequate procedures for the benefit of its patrons with disability extend to its failure to conduct a self-survey of its facilities and amenities that has resulted in discriminatory conduct toward Leland Foster.
- 15. The discriminatory violations described in Paragraph 14 by Defendants Abvi of Birch Run Inc. and C.F. Holding Company is not an exclusive list of the Defendants' ADA violations. Plaintiff requires further inspection of the Defendants' place of public accommodation and facilities in order to photograph and measure all of the discriminatory acts violating the ADA and all of the barriers to access. The Plaintiff has been denied access to Defendants' accommodations; benefit of services; activities; and has otherwise been discriminated against and damaged by the Defendants, as set forth above. The individual Plaintiff, and all others similarly situated will continue to suffer such discrimination, injury and damage without the immediate relief provided by the ADA as requested herein. In order to remedy this discriminatory situation, the Plaintiff requires an inspection of the Defendants' place of public accommodation, facilities and operations in order to determine all of the areas of non-compliance with the Americans with Disabilities Act.

COUNT I VIOLATION OF THE AMERICANS WITH DISABILITES ACT

- 16. Plaintiff restates the allegations of ¶1-15 as if fully rewritten here.
- The hotel at issue, as owned and operated by Abvi of Birch Run Inc. and C.F. Holding Company, constitutes a public accommodation and service establishment, and as such, must be, but is not, in compliance with the Americans with Disabilities Act ("ADA") or Americans with Disabilities Act Accessibility Guidelines ("ADAAG").
- 18. Plaintiff was unlawfully denied full and equal enjoyment of the goods, services, facilities,

privileges, and advantages of the property on the basis of disability due to Defendants' failure to comply with Title III of the Americans with Disabilities Act and its accompanying regulations, as prohibited by 42 U.S.C. § 12182, *et seq.* Defendant will continue to discriminate against Plaintiff and others with disabilities unless and until Defendants are compelled to remove all physical barriers that exist at the facility, including those specifically set forth herein, and make the facility accessible to and usable by persons with disabilities, including Plaintiff.

- 19. The Plaintiff, and others similarly-situated, is presently without adequate remedy at law and is damaged by irreparable harm. Plaintiff reasonably anticipates that he will continue to suffer irreparable harm unless and until Defendants are required to remove the physical barriers, dangerous conditions, and ADA violations that exist at the Facility, including those set forth herein.
- 20. Pursuant to 42 U.S.C. §12187, Plaintiff requests that the Court issue an injunction requiring the Defendants to make such readily achievable alterations as are legally required to provide full and equal enjoyment of the goods, services, facilities, privileges, and advantages on its property to disabled persons. In connection with that relief, Plaintiff requests reasonable attorney's fees and costs of maintaining this action.

COUNT II VIOLATION OF MICHIGAN PERSONS WITH DISABILITIES CIVIL RIGHTS ACT M.C.L. § 37.1301 et seq.

- 21. Plaintiff restates the allegations of $\P1-20$ as if fully rewritten here.
- 22. Abvi of Birch Run Inc. and C.F. Holding Company operates a "place[s] of public accommodation" pursuant to M.C.L §37.1301(a).
- 23. Defendants committed an unlawful act pursuant to M.C.L §37.1302(a) by denying Plaintiff

the full enjoyment of its goods, services, accommodations, advantages, facilities, or

privileges. Whereas, and in particular, Mr. Foster was severely limited in his ability to use

the guest bathroom facilities in his designated mobility accessible guestroom, including

but not limited to the bathtub. Also, it is Mr. Foster's preference to obtain a roll-in

shower guestroom for overnight lodging but this hotel property does not have any but is

required to.

24. Pursuant to M.C.L §37.1606, Plaintiff is entitled to compensatory and exemplary damages,

and attorneys' fees and costs, in an amount to be determined at trial, but in any event not

less than \$25,000.00, as well as issuance of an injunction requiring Defendants to allow

full and equal enjoyment of its goods, services, facilities, privileges, and advantages to

disabled persons.

WHEREFORE, Plaintiff demands,

For COUNT I, an injunction requiring Defendants to make all readily achievable

alterations and institute policies and procedures to allow full and equal enjoyment of the

goods, services, facilities, privileges, and advantages to disabled persons, and the

reasonable attorneys' fees and costs of maintaining this action; and,

For **COUNT II**, compensatory and exemplary damages, attorneys' fees and costs, in an

amount to be determined at trial, but in any event not less than \$25,000.00, as well as

issuance of an injunction requiring Defendants to allow full and equal enjoyment of the

goods, services, facilities, privileges, and advantages to disabled persons.

Respectfully Submitted,

/s/ Owen B Dunn Jr.

Owen B. Dunn, Jr., Esq. (p66315)

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